



TERAHERTZ INDIA SHIPPING & DELIVERY POLICY

We at Terahertzcare India Private Limited are proud of providing you (our customers) with our finest products. We have always believed in providing the best. In such spirit, we have provided you with our shipping and delivery policy for complete disclosure.

The present policy only governs the business transaction for the products brought through our website (<https://www.terahertzcareindia.com/>). Therefore, it is recommended to make yourself familiar with these policies.

Shipping Policy

What are the shipping charges?

At Terahertzcare India Private Limited, we are committed to providing the best service experience to our valued members. We are pleased to inform you that **no courier or shipping charges will be levied on any orders placed by our members**, irrespective of the order value.

Whether it's a single product or a bulk purchase, **we ensure free delivery across India**, ensuring seamless and cost-effective access to our product range.

We believe in building trust and delivering value without hidden costs.

For any queries regarding shipping, feel free to contact our support team at **0261-4100000** or write an e mail @ india.cs@terahertzcareindia.com.

What will be the delivery timeline? -

We try to ensure that your order reaches you in the fastest time and in good condition.

It takes T+10 working days from the day of order confirmation to deliver the products within India, Delivery may delay due to certain restrictions imposed by government or any other authority acting on behalf of the government or acting as per the directions of the government.

If in case the delivery period exceeds the stipulated time due to unforeseen circumstances, the IBO will be notified regarding the same. If the IBOs still wishes to continue with delivery, the

Reg. Address / HQ :

TERAHERTZCARE INDIA PRIVATE LIMITED
1603, THE JUNOMONETA TOWER , BESIDES RAJHANS MULTIPLEX,
OPP. PAL RTO, ADAJAN, SURAT 395009, GUJARAT, INDIA | 0261-4100000

CIN No.: U46596GJ2024PTC151227



same shall be delivered accordingly. If the IBO wishes to cancel the said order, refunds shall be initiated as per the Return, Refund and Exchange Policy.

The IBOs are advised that, if the packaging is tampered or damaged at the time of accepting delivery of the goods, they should refuse to take delivery of the package and immediately inform the Call centre @ **0261-4100000** or write an e mail @ india.cs@terahertzcareindia.com, mentioning the order reference number. We shall make our best efforts to ensure that a replacement is sent to the concerned IBO at the earliest.

Reg. Address / HQ:

TERAHERTZCARE INDIA PRIVATE LIMITED
1603, THE JUNOMONETA TOWER , BESIDES RAJHANS MULTIPLEX,
OPP. PAL RTO, ADAJAN, SURAT 395009, GUJARAT, INDIA | 0261-4100000

CIN No.: U46596GJ2024PTC151227